ILLINOIS STATE UNIVERSITY

BOARD OF TRUSTEES

<u>Resolution No. 2023.05/21</u> <u>Authorization to Increase the</u> <u>Contract with Pearl for the Illinois</u> <u>Tutoring Initiative</u> <u>Online Tutoring Platform</u>

Resolution

Whereas, Illinois Tutoring Initiative (ITI) is a collaborative project managed by ISU in partnership with the Illinois Board of Higher Education and the Illinois State Board of Education.

Whereas, ITI has a need for a customized online platform to facilitate the tutoring needs of students and train qualified tutors across the State of Illinois.

Whereas, ITI has a need for the tutoring platform to allow data entry from multiple input sources like desktop and mobile devices or applications.

Whereas, Illinois State University is not currently capable of deploying a software without support from our external vendor partner Pearl.

Therefore, be it resolved that the Board of Trustees authorizes Illinois State University to increase the contract with Pearl for the current year and add two renewals for FY24 and FY25 for the purposes of licensing, training, and design not to exceed \$800,000 per year to be paid out of the Illinois Tutoring Initiative. This annual arrangement will allow for the construction and maintenance of an electronic application for students across the State of Illinois to receive tutoring hours and to manage tutoring data and reporting.

Board Action on			Postpone:	
Motion by:			Amend:	
Second by:			Disapprove:	
Vote:	Yeas:	Nays:	Approve:	

ATTEST: Board Action, May 12, 2023

Secretary / Chairperson

Board of Trustees Illinois State University Authorization to Increase the Contract with Pearl for the Illinois Tutoring Initiative Online Tutoring Platform

The Illinois Tutoring Initiative has partnered with Pearl to host online tutoring sessions, collect and catalog data from tutoring sessions, house tutor resources, and provide a systematic workflow and task list for tutors including training and compliance checks. ISU is uniquely situated to provide the necessary leadership for supporting a state-wide tutoring initiative for the students, families, and teachers in Illinois schools and the relationship with Pearl is integral for data collection and overall delivery of this initiative.

Current software and technology data solutions at ISU were unable to be scaled to meet the needs of the ITI within the project timeline. ITI contracted with Pearl to build, maintain, and support all data collection and reporting for project deliverables. Their proprietary tutoring platform provides the tools needed to onboard, match, schedule, manage, and report on hundreds of thousands of tutoring relationships at a time. The contract is critical for nimble response to project needs on a short project timeline.

Project Scope.

Pearl will provide additional services and deliverables to the previously approved resolution (5/23/2022) or the ITI grant. Approval in 2022 included licensure fees as well as projects related to forms, multi-user classroom development, creation of regional administrative roles, creation and development of tutor matching algorithm, expansions to reporting capabilities, and increased scheduling capabilities.

Additional Projects:

<u>FY23</u> Licensing and Support Fees Project 1 (Tutor training) Project 2 (Mobile app development – Discovery process and initial iteration)

FY24

Licensing and Support Fees Project 1 (Mobile app development) Project 2 (Assessment data integration)

Additional Resource Requirements

FY23 Develop Tutor Training D Mobile app development Existing Agreement	\$100,000 \$200,000 \$500,000	
TOTAL		\$800,000
FY24 Licensing and support Mobile app development Assessment integration	\$450,000 \$50,000 \$150,000	
TOTAL	\$650,000	
Source of Funding:	Grant Funds	