

Resolution No. 2025.12/41
Authorization to Purchase
Student Information System
Enhancement Software

Resolution

Whereas, Illinois State University utilizes Oracle's PeopleSoft Campus Solutions as its primary student information system to manage critical functions including admissions, registration, financial aid, and academic records; and

Whereas, the University is committed to enhancing the student, faculty, and staff experience by providing modern, mobile-friendly, and intuitive tools that improve engagement and operational efficiency; and

Whereas, HighPoint.io offers validated integrations within PeopleSoft Campus Solutions, delivering a user experience which enables streamlined navigation, mobile access, degree planning, and schedule building tools; and

Whereas, HighPoint.io is the only software tool that natively embeds inside PeopleSoft as an internal add-in; and

Therefore, be it resolved that the Board of Trustees approves the acquisition and implementation of HighPoint.io software, with a total cost not to exceed \$677,000 for the initial term.

Board Action on:			Postpor	ne:	
Motion by:			Amend	l:	
Second by:		Disapp	rove:		
Vote:	Yeas:	Nays:	Approv	/e:	
			ATTEST:	Board Action,	December 12, 2025
					Secretary / Chairperson

Board of Trustees Illinois State University Authorization to Purchase Student Information System Enhancement Software

Illinois State University began using Oracle's PeopleSoft Campus Solutions as the primary student information system in 2015. The transition from the decades-old mainframe allowed for information integration throughout campus, reduced duplication between departments, and established a single source for student information to facilitate the retention, reporting, and analysis of student data. This system has worked well for campus and is expected to be the continued solution for the next decade.

The University's strategic plan, *Excellence by Design*, outlines the next phase in the University's maturation as an institution of higher education. Strategic Direction 1: Cultivate a Culture of Success and Belonging emphasizes "expanding student support resources for both personal and academic success to increase retention." Strategic Direction 2: Foster a Culture of Responsible Stewardship outlines "Continually updating technology to meet the needs of campus." The Office of the Provost, in consultation with university partners, regularly looks for solutions to advance student success, retention, and graduation outcomes. The outcome of recent discovery efforts identified a need for enhanced tools for students and advisors to plan degree paths, build schedules, and otherwise streamline and simplify access to the student information system.

HighPoint.io was identified as a provider of these types of solutions. The modules provided by the vendor are the only tool that embeds inside the existing PeopleSoft installation as a native internal add-on. Other, similar solutions require a separate system to install and operate. In addition, they require the development and ongoing maintenance of separate integrations by systems, requiring additional resources to maintain as well as introducing additional potential vectors for service interruptions or data loss.

There are three modules identified for implementation at an estimated total cost of \$612,000 for the initial term:

- **Degree Planner & Course Demand Analytics:** A fully automated, real-time degree planning tool to help students identify the courses they should take to graduate and clearly indicate the sequence in which to take them. It also provides analytics on course demand, enabling department chairs and school directors to forecast seat availability and plan offerings to meet student needs.
- **Degree Audit:** An interface for PeopleSoft that improves the degree audit setup and maintenance to better identify student academic progress toward a degree.
- **Schedule Builder & Analytics:** Provides students and advisors an enhanced interface to build multiple options for class schedules that accommodate student life outside of the classroom.

The estimated implementation and initial three-year term costs for each module are outlined in the table below. The numbers include a contingency amount for unanticipated changes in plan.

Module	Implementation	Year 1 License	Year 2 License	Year 3 License
	Fee (one-time)	Fee	Fee	Fee
Degree Planner	\$50,000	\$134,000	\$141,000	\$148,000
Degree Audit Wizard*	\$0	\$0	\$0	\$0
Schedule Builder	15,000	\$40,000	\$41,000	\$43,000
Contingency	\$10,000	\$18,000	\$18,000	\$19,000
Total	\$75,000	\$192,000	\$200,000	\$210,000

^{*}Degree Audit Wizard is currently being offered at \$0 cost for the initial term as incentive.

The University respectfully requests authorization for the purchase and implementation of the student information system enhancement software at an expense not to exceed \$677,000 for the initial term.

Source of Funding:

• General Revenue/Academic Enhancement Fee