



BOARD OF TRUSTEES

Illinois State University

Resolution Number 2026.10/51

Authorization to Purchase Phase 2 Student Information System Enhancement Software

Resolution

Whereas, Illinois State University utilizes Oracle's PeopleSoft Campus Solutions as its primary student information system to manage critical functions including admissions, registration, financial aid, and academic records, and

Whereas, in December 2025, the Board of Trustees approved Resolution No. 2025.12/41 authorizing the acquisition of HighPoint.io Degree Planner, Degree Audit, and Schedule Builder modules to improve how students plan their degree paths and build their schedules, and

Whereas, the University is committed to providing coordinated, proactive advising and student support that improve retention and graduation, and current advising communication, appointment scheduling, early alert, and case management functions rely on several disconnected systems, and

Whereas, HighPoint.io's Advisee Relationship Management and Campus Experience modules integrate natively within PeopleSoft Campus Solutions and with the modules already approved, providing students with a single mobile-friendly portal and advisors with a centralized platform for outreach, scheduling, and documentation, and

Whereas, HighPoint.io is the only software tool that natively embeds inside PeopleSoft as an internal add-in.

Therefore, be it resolved that the Board of Trustees approves the acquisition and implementation of the HighPoint.io Advisee Relationship Management and Campus Experience modules, with a total cost not to exceed \$669,000 for the initial term.

For Office of the President use only:

Board Action on _____
Motion by _____
Second by _____
Vote _____ Yeas, _____ Nays

ATTEST: Board Action, October 23, 2026

Secretary / Chairperson

Board of Trustees
Illinois State University
Authorization to Purchase Phase 2 Student Information System Enhancement Software

Background

In December 2025, the Board of Trustees authorized the purchase of HighPoint.io Degree Planner, Degree Audit, and Schedule Builder modules (Resolution No. 2025.12/41), which address how students plan their degree paths and build their class schedules. This request is the second phase of that work, focused on the advising and support infrastructure that surrounds academic planning.

The University's strategic plan, *Excellence by Design*, speaks directly to this need. Strategic Direction 1: Cultivate a Culture of Success and Belonging emphasizes "expanding student support resources for both personal and academic success to increase retention." Strategic Direction 2: Foster a Culture of Responsible Stewardship outlines "Continually updating technology to meet the needs of campus." Yet advising infrastructure at the University remains fragmented. Advisors communicate with students primarily through individual email, cannot text students, and use a separate system to schedule appointments. There is no centralized system for managing caseloads, coordinating outreach, documenting advising interactions, or routing faculty early alerts to the staff who can act on them. As a result, advising remains largely reactive and early intervention opportunities are often missed.

As with the first phase, these HighPoint.io modules are the only tool that embeds inside the existing PeopleSoft installation as a native internal add-on. Similar solutions require a separate system and custom integrations, adding ongoing maintenance costs and potential vectors for service interruptions or data loss.

Advisee Relationship Management

A centralized advising platform providing caseload management, online appointment scheduling and drop-in advising, shared advising notes, email and text messaging with students, and targeted outreach tied to academic milestones. Faculty early alerts and progress reports, integrated with Canvas, are routed directly to advisors for timely follow-up.

Campus Experience

A modern, mobile-friendly student portal that brings degree progress, registration, holds, to-do items, and the Degree Planner and Schedule Builder tools into a single interface.

Table 1 outlines estimated implementation and initial three-year license costs for both modules, including a contingency for unanticipated changes in plan. The Advisee Relationship Management module is also expected to let the University retire its current advising appointment software, saving approximately \$40,000 annually.

Table 1: Estimated Implementation and License Costs, Initial Term

MODULE	IMPLEMENTATION FEE (ONE-TIME)	YEAR 1 LICENSE FEE	YEAR 2 LICENSE FEE	YEAR 3 LICENSE FEE
ADVISEE RELATIONSHIP MANAGEMENT	\$40,000	\$112,000	\$118,000	\$124,000
CAMPUS EXPERIENCE	\$20,000	\$62,000	\$65,000	\$68,000
CONTINGENCY	+ \$6,000	+ \$17,000	+ \$18,000	+ \$19,000
TOTAL	\$66,000	\$191,000	\$201,000	\$211,000

The University respectfully requests authorization for the purchase and implementation of the Phase 2 student information system enhancement software at an expense not to exceed \$669,000 for the initial term.

Source of Funding

General Revenue/Academic Enhancement Fee